

J-Check Technical Requirements

Please note: You MAY NOT use a MAC computer, or iPad, or iPhone, it must be a PC desktop or laptop computer. You will need a PC with Internet access and headphones with mic.

Important: A webcam MUST BE activated and pointed at the test taker during the J-Check testing. This is used by our Fotosure software to ensure test security. Failure to have an activated webcam will invalidate your test results. If you do not have a webcam please contact jcheck@jamesonglobal.com.

Please review all technical requirements before attempting J-Check testing. See this link: <http://www.jamesonglobal.com/jchecktechspecs/>

Specific J-Check Test Day Instructions

1. Please have your purchased J-Check iTEP test ID and password ready. It should look like this example: Test ID: 997333505AP Password: 80754. If you have not purchased a test ID go to this link: <http://www.jamesonglobal.com/jcheckscheduling/>.
2. Please have your headphones ready, or volume set to maximum on your computer speakers. (There is a volume check in the technical checklist.)
3. Please make sure your webcam is turned on and positioned to view the test taker. (There is a camera check in the technical checklist.)
4. Please be prepared to go through the technical checklist first to ensure optimal testing.
5. The set up page will check:
 - A. Your browser (Chrome preferred, Explorer, Edge)
 - B. Internet Connection Speed
 - C. Audio Player: Test to make sure the volume is high enough that you can hear.
 - D. Voice Recorder: Please select yes and test to make sure your speaking section can be recorded.
 - E. Asks if your test requires a webcam – please select “yes”.
6. Click “next” and insert your test ID and password.
7. Complete the registration page. You MUST complete the *required sections of the registration page or the test will not start. Do not forget to include your email address.
8. Take the test. Please read the instructions carefully. On some sections (grammar) you can go back and review your answers – on some sections (speaking and writing) you cannot. You have a maximum time of 80 minutes and you cannot stop the exam once you have started.

If you have problems with any of these instructions or the actual test, please email jcheck@jamesonglobal.com for assistance. Please include the nature of the testing issue you are concerned about. We strongly recommend you take the diagnostic practice test first to familiarize yourself with the exam and testing process. Happy Testing!

For more information on J-Check please email jcheck@jamesonglobal.com.